



For More Information Please Contact

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OUR SERVICES

Housing First University (HFU) offers the people and organizations we work with a spectrum of services to meet their needs – from targeted training which supports evidence-based practice, to intensive consulting engagements that address adaptive challenges. We work with our clients to tailor solutions that are responsive to their unique needs across three service offerings.

TRAINING

HFU's training approach combines evidence-based adult learning principles with dynamic content that organizations need to adopt high-fidelity Housing First services. Our multimodal delivery includes in-person and virtual convenings that offer our clients tactical tips on specific topics to enhance their work. Example training topics include:



HOUSING FIRST

- The Housing First Philosophy
- Housing First: How and Why It Works
- Preparing Your Community for Housing First
- Landlord Engagement and Eviction Prevention Strategies
- Housing First for Individuals with Substance Use Disorders
- Integrated Care and Housing First
- Practicing Harm Reduction In an Abstinence-Focused System
- Applied Housing First and Harm Reduction principles
- Community Inclusion in Homelessness Recovery

SERVICE DELIVERY

- Using the Team Approach in Case Management
- Home Visits: Why and How to Do Them
- Boundaries, Ethics, and Confidentiality
- Trauma-Informed Care
- Crisis Intervention and De-escalation
- Motivational Interviewing and Stages of Change
- Assertive Engagement
- The Peer Role in Our Service System
- Uncovering Implicit Bias
- Providing Culturally Responsive Services
- Promoting Behavioral Health and Wellness in LGBTQ+ Communities



TECHNICAL ASSISTANCE (TA)

Our TA approach recognizes that systemic change stands at the nexus of evidence-based practice, organizational culture, financial sustainability, and operational efficiency. HFU TA providers are uniquely situated to support transformation because we do this work every day. TA is best suited for organizations that need support with refining and innovating their existing services. Our TA modalities include:



Individualized Coaching:

Our HFU experts provide one-on-one coaching to understand agency needs, identify project goals, and provide expertise that is responsive to their objectives. HFU will match your organization with a TA provider who is uniquely suited to understand the scope of your work, provide ongoing support, and drive you towards results.



Affinity Groups:

Affinity groups present the opportunity for our clients to troubleshoot TA implementation challenges and exchange ideas with HFU experts who are doing the work every day. Affinity groups create a venue for multiple staff members from your organization to receive TA that is specific to their professional discipline.



C-Suite Roundtables:

At HFU, we understand that sustainable change must be championed from the top. C-Suite Roundtables allow HFU clients to have candid conversations with fellow executives on how to implement and sustain lasting change within their organization.

CONSULTING

The HFU consulting approach starts with acknowledging that our clients are experts of their own experience. Our team works to help organizations identify adaptive challenges, recognize and adapt to trends, plan for the future, rapidly innovate, and start new service lines. Consulting is best suited for people and organizations in need of expert staff capacity to address technical and systemic challenges. Our consultants can assist with program evaluation, quality assurance, drafting policies and procedures, and more.

OUR TRAINERS

Our training staff is made up of clinicians, service providers, and leadership with almost a century of combined experience working with people who have experienced chronic homelessness and contend with multiple disabilities. Our goal is to invite clients into our circle of expertise to collaboratively build strong programs that best suit their community's needs. The people and organizations with whom we work are an active part of the training process and walk away from their time with HFU feeling ownership of what they've created with our help.



Learn From People Who Do This Work Every Day